

# Satellite Phone Repair Form



Company Name: \_\_\_\_\_

Return Address: \_\_\_\_\_

State: \_\_\_\_\_ Post Code: \_\_\_\_\_

Contact Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Customer PO Number: \_\_\_\_\_

Satellite Phone Model: \_\_\_\_\_

Serial Number: \_\_\_\_\_ IMEI: \_\_\_\_\_

Accessories Sent:  Antenna  SIM Card  
 Battery  Other: \_\_\_\_\_

**IMPORTANT: For rapid repair of the satellite phones, please include a detailed description of the fault to avoid unnecessary delays and include a purchase order with the equipment.**

Detailed description of the fault: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_ Date: \_\_\_\_\_

Quote handling/rejection fee of AUD\$88.00 ex. GST applies to all items sent in. Warranty claims do not apply to physical damage or liquid ingress and is determined by the service centre. A copy of the original invoice is required for warranty claims.

**>** When completed, please print 2 copies. (Keep a copy and dispatch one with satellite phone and/or accessories) and ship to 18 Joseph Street, Blackburn North, Victoria, 3130.

**CUSTOMER REPAIR NUMBER:**   
(Head office to issue)

.....

## OFFICE USE ONLY

Satellite Phone Model: \_\_\_\_\_ Date: \_\_\_\_\_

Serial Number: \_\_\_\_\_ IMEI: \_\_\_\_\_

Detailed description of the fault: \_\_\_\_\_

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**CUSTOMER REPAIR NUMBER:**  
(Head office to issue)

1800 222 327